

SECURIT GUARD

113 West G Street
#5044
San Diego California 92101
United States of America (the)



C14th & Commercial (C14)

One 14th St.
San Diego California 92101
United States of America (the)

Incident Report	
Report #	1723298
Report Date	03/01/2025
Report Time	11:53pm
Created By	Ban Bol Chuol #10969
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

Elevators 1 and 3 are currently not working, Tony from maintenance has been notified and said he will contact Mitsubishi in the morning

Area Of Incident



A full resolution version of this image is included in the printed report as well as stored on the platform.

Second Picture of Incident



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Surrounding Area Of Incident



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Incident Report	
Report #	1653147
Report Date	01/11/2025
Report Time	05:28pm
Created By	Mauro Bailon #11089
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

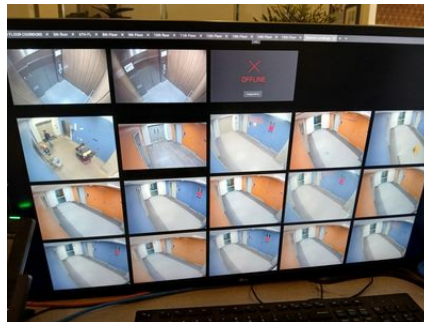
On January 11, 2025, at approximately 1700 hours, Security was notified by building tenants that the elevators were non-operational. Maintenance was promptly informed, and at approximately 1720 hours, Maintenance confirmed to Security that the elevators were operational again.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident



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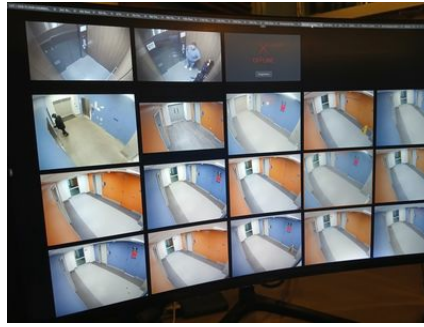
C14th & Commercial (C14)

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Incident Report	
Report #	1651150
Report Date	01/09/2025
Report Time	09:07pm
Created By	Mauro Bailon #11089
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

<p>Please Choose Incident</p>	<p>Elevator / Malfunction</p>
<p>Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)</p>	<p>At approximately 2050 hours, security at the front desk received a call reporting that Elevator 1 on Level 6 was stuck open and not operational. Tony from maintenance reset the elevator, and it is now functioning again. Upon inspection, it was determined that the elevator had been tampered with, and it is suspected that a specific individual may be doing this intentionally. Nothing else to report at this time.</p>
<p>Area Of Incident</p>	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
<p>Second Picture of Incident</p>	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

Surrounding Area Of Incident



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Incident Report	
Report #	1639896
Report Date	01/01/2025
Report Time	05:21pm
Created By	Faris Qari #11080
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

The elevator has been extremely slow and got stuck more than 3 times already with tenants.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident



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Tour Exception	
Report #	1618119
Report Date	12/17/2024
Report Time	04:17am
Created By	Seth Collins #10975
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Checkpoint	Terrace lock up
Location	
Category	Elevator / Malfunction
Exception Question	Why no tours
Exception Answer	Elevator malfunction
Comments	Stairwell requires key and front desk needs key as well to let residents in and no elevator

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Incident Report	
Report #	1591004
Report Date	11/28/2024
Report Time	02:57pm
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

2:50pm while monitoring security cameras I noticed thr elevator hasn't moved for quite some time. Elevator is stuck on 4th floor with residents inside. Contacting maintenance for time being.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident





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OLD REPORT USE NEW REPORT!!! Incident Report - St Teresa C14	
Report #	1585528
Report Date	11/24/2024
Report Time	05:41pm
Created By	Seth Collins #10975
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Incident	Elevator / Malfunction
Area of incident	Elevator
TIME THAT THE INCIDENT OCCURED	
Provide detailed report of Incident and with above information (Eg. WHO, WHAT, WHEN, WHERE, HOW and UNIT NUMBER)	<p>Around 5 o'clock on November 24 the one and only working elevator went down down on floor 7 with 3 people trapped inside . Fire trucks arrived to pry door open but residents had already gotten out . Emergency maintenance was called and arrived on-site around 530 and working on it right now . Nothing further to report</p>
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

Surrounding Area Of Incident



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Incident Report	
Report #	1585512
Report Date	11/24/2024
Report Time	05:16pm
Created By	Robert Gibbs #10729
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

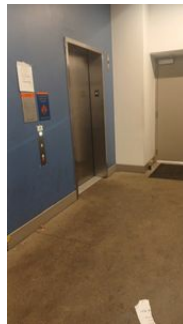
Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

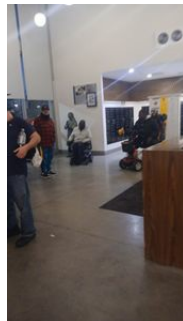
Elevator malfunction stuck on 7th floor ,called emergency maintenance and he is sending Mitsubishi team out immediately

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident





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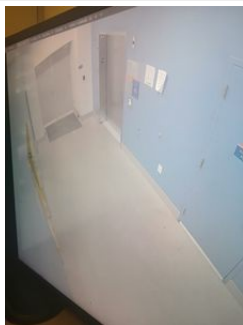


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OLD REPORT USE NEW REPORT!!! Incident Report - St Teresa C14	
Report #	1579174
Report Date	11/20/2024
Report Time	06:36pm
Created By	Philip Lawton #10931
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Incident	Elevator / Malfunction
Area of incident	Elevator
TIME THAT THE INCIDENT OCCURED	
Provide detailed report of Incident and with above information (Eg. WHO, WHAT, WHEN, WHERE, HOW and UNIT NUMBER)	At 4:12pm I informed Tony from maintenance that the only working elevator elevator 2 has gone out, he contacted Mitsubishi and they arrived about a hour later and did the repairs to have it working for now, he also informed me that no more than six people should use it at any given time because of how sensitive it is I'm going to make a sign to say only six at a time. His theory was that too much weight made the elevator short circuit.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

Surrounding Area Of Incident



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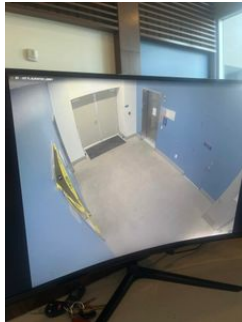
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Incident Report	
Report #	1577539
Report Date	11/19/2024
Report Time	09:59am
Created By	Raymond Jones #10711
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident	
Elevator / Malfunction	
Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)	At 7:40 AM, all of the elevators were out of service. Maintenance was notified and contacted Mitsubishi for assistance. Mitsubishi arrived at 9:45 AM.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

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Incident Report	
Report #	1575855
Report Date	11/18/2024
Report Time	07:56am
Created By	Raymond Jones #10711
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

At 7:35 AM, security heard banging coming from the elevator lobby and went to investigate. Upon further investigation, they discovered that a person was stuck in elevator three. Security contacted maintenance to report the situation. Security then attempted to open the elevator doors and successfully freed the resident. Maintenance has contacted Mitsubishi, and a technician is on the way.

Area Of Incident




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OLD REPORT USE NEW REPORT!!! Incident Report - St Teresa C14	
Report #	1561377
Report Date	11/08/2024
Report Time	09:47pm
Created By	Philip Lawton #10931
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Incident	Elevator / Malfunction
Area of incident	8th Floor, 9th Floor
TIME THAT THE INCIDENT OCCURED	
Provide detailed report of Incident and with above information (Eg. WHO, WHAT, WHEN, WHERE, HOW and UNIT NUMBER)	At 8:14 elevator 3 started to experience stop and start movements and eventually got stuck between the 8th and 9th floors, residents from inside the elevator called the fire department before we could contact emergency Maintenance. When the fire department eventually came they where able to get the people out and shut off the non working elevator till the elevator company can come and fix it and also make sure the emergency button is working it wasn't at the time only one elevator is operational at this time.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

Second Picture of Incident



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Surrounding Area Of Incident



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Incident Report	
Report #	1560999
Report Date	11/08/2024
Report Time	02:08pm
Created By	Raymond Jones #10711
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

About 12:55 PM, a resident got stuck in elevator three. A security guard and maintenance then went up to the fifth floor to try to go help out the situation. The resident from unit 505 Russell Whiteside was stuck in the elevator. He claimed that he was stuck in the elevator for a long time. No actual time frame was given. He also claim the while stuck in the elevator, the elevator began dropping (free falling) multiple floor. It continued going up and down and just dropping. He stated that while the elevator is dropping and being stuck in there, it severely hurt his back. When he finally got out and he stated that he was going to call paramedics to go to the hospital to get checked out. He went back to his unit to wait for paramedics to arrive.

Area Of Incident



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Second Picture of Incident



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Incident Report	
Report #	1560916
Report Date	11/08/2024
Report Time	09:06am
Created By	Raymond Jones #10711
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

At 9 AM a resident came to the front desk to report that people are stuck in elevator 3. Security went over to investigate and they could hear people stuck on the first floor in the elevator 3. Security attempted to open the doors, but was unable to. Security reached out to maintenance about the situation, and they said they'll reset the elevator to try and open it. At 9:05 AM elevator, three opened and all the residents got out safely.

Area Of Incident



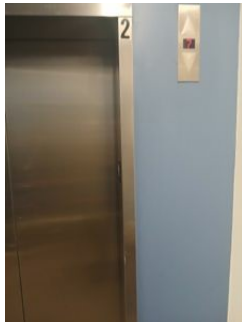

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Incident Report	
Report #	1543611
Report Date	10/27/2024
Report Time	09:14pm
Created By	Seth Collins #10975
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident	Elevator / Malfunction
Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)	At 830 I was informed that both elevators stopped working I then call emergency maintenance and they dispatched someone to come take a look. I opened up the stairwell and told everybody to use the stairs or remain in the lobby if they're unable to use stairs until it's fixed
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

Surrounding Area Of Incident



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Incident Report	
Report #	1527109
Report Date	10/17/2024
Report Time	06:40am
Created By	Delaney Gonzalez #10852
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

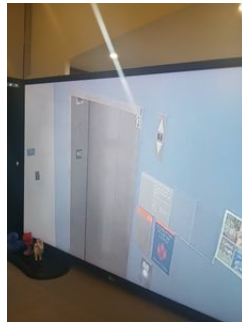
Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

At 6:20am

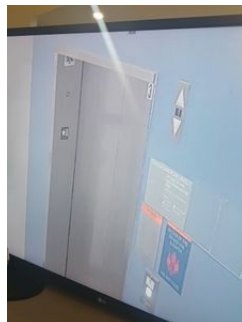
Cart 3 on the right side elevator is stuck again on the first floor as it appears that there's a resident inside as well we are trying to contact Tony maintenance for assist as we are also calling the emergency maintenance for help. Successfully the elevator has started to work again and the person got out on the 3rd floor safely.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident



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Incident Report	
Report #	1516709
Report Date	10/12/2024
Report Time	01:13am
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

1:00am now other elevator (both elevators) are currently down. Maintenance is on-site and has been made aware of current issue. Currently working on fixing issue. For time being I have to stay downstairs and let residents up manually through side stairwell.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident





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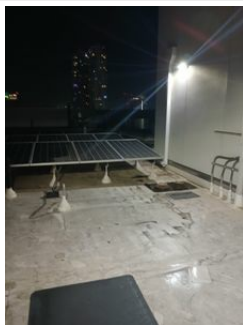


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Incident Report	
Report #	1516530
Report Date	10/11/2024
Report Time	11:57pm
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

<p>Please Choose Incident</p> <p>Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)</p> <p>Area Of Incident</p> <p>Second Picture of Incident</p>	<div style="background-color: #e91e63; color: white; padding: 5px; text-align: center; font-weight: bold;">Elevator / Malfunction</div> <p>12:00 AM: While addressing an issue on the rooftop, a maintenance worker asked me to check the 6th floor for any obstruction causing the elevator door not to close, as indicated in the elevator room. Upon arrival, I observed the elevator opening and closing forcefully with a thud, despite being empty. A few minutes later, while writing the report, I noticed a lady riding the elevator up, suggesting it was functioning properly again. I am returning to the rooftop to report this to maintenance.</p> <div style="text-align: center;">  <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p> </div> <div style="text-align: center;">  <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p> </div>
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Surrounding Area Of Incident



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Incident Report	
Report #	1516485
Report Date	10/11/2024
Report Time	11:38pm
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

11:30pm While escorting a maintenance worker on the 8th and 7th floors, I received a call from the front desk stating that some residents were stuck in the elevator on the 6th floor. I immediately notified the maintenance worker next to me, and we headed to the roof access elevator maintenance room to fix the problem.

Area Of Incident



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Second Picture of Incident



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Surrounding Area Of Incident



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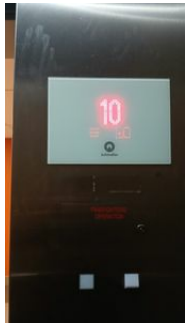


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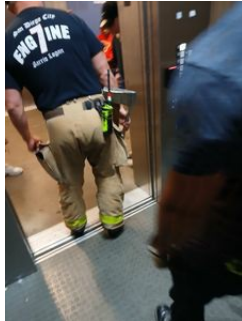


Incident Report	
Report #	1495557
Report Date	09/30/2024
Report Time	05:32am
Created By	Brandon Wallace #10947
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident	
Elevator / Malfunction	
Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)	I officer Wallace, Noticed the elevator stuck on the 10th floor and the elevator is set on Earthquake mode.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Surrounding Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>



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Incident Report	
Report #	1310290
Report Date	06/10/2024
Report Time	12:42am
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)




<p>Please Choose Incident</p>	<p>Elevator / Malfunction</p>
<p>Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)</p>	<p>Fire dept arrived on scene. Woman trapped in elevator on 5th floor. Gave them access to roof. Returned to 5th floor and woman was helped out. South elevator is malfunctioning and down as of right now.</p>
<p>Area Of Incident</p>	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
<p>Second Picture of Incident</p>	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
<p>Surrounding Area Of Incident</p>	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

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Incident Report	
Report #	1310282
Report Date	06/10/2024
Report Time	12:26am
Created By	James Hancock #10893
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident	
Elevator / Malfunction	
Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)	Elevator stuck on 5th floor. Woman is stuck in Elevator. Needs assistance. Elevator won't respond to call.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Surrounding Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>