

SECURIT GUARD
 113 West G Street
 #5044
 San Diego California 92101
 United States of America (the)



C14th & Commercial (C14)
One 14th St.
San Diego California 92101
United States of America (the)

Incident Report	
Report #	2541367
Report Date	04/02/2026
Report Time	12:11pm
Created By	Philip Lawton #10931
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

On April 2, 2026 at approximately 11:30 AM, Onsite Guard x1.75 observed through the security cameras that two people were stuck on the 12th floor in Elevator 1. The elevator was malfunctioning and the individuals were trapped inside for around 15 minutes before the guard was able to reset the elevator on the 15th floor. The Urban Elevator Company was contacted and arrived shortly after the reset, and they informed the guard that they would monitor the elevator to ensure it was running smoothly. No further issues were reported after the elevator company's inspection.

Please Choose Incident

Elevator / Malfunction

Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)

Around 11:30 AM, while observing the cameras, I noticed that two individuals were stuck on the 12th floor in Elevator 1. They remained in the elevator for approximately 15 minutes before maintenance reset it from the 15th floor. The elevator company arrived shortly after the reset and informed us that they would monitor the elevator to ensure it was running smoothly. There was nothing further to report after the elevator company provided their update.

Area Of Incident



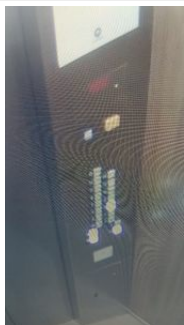
A full resolution version of this image is included in the printed report as well as stored on the platform.

Second Picture of Incident



A full resolution version of this image is included in the printed report as well as stored on the platform.

Surrounding Area Of Incident



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Area of Incident



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New Incident Report - C14 St. Teresa	
Report #	2481242
Report Date	03/06/2026
Report Time	11:52pm
Created By	Ban Bol Chuol #10969
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

On March 6, 2026 at approximately 11:48 PM, an elevator malfunction occurred on the 4th floor of the C14 building. The onsite guard reported that elevator 2 stopped working and became stuck on the 4th floor. No one was trapped inside the elevator at the time. The guard immediately contacted emergency maintenance, but they indicated they would not be able to fix the issue until the following day. No property damage or injuries were reported as a result of the incident. The guard notified the dispatch and maintenance teams, and the incident is currently ongoing as the elevator remains out of service.

Incident	Elevator / Malfunction
TIME THAT THE INCIDENT OCCURRED	11:48pm
AREA OF INCIDENT	4TH FLOOR
OTHER AREA OF INCIDENT:	Elevator stuck on 4th floor
WHAT HAPPENED? (DETAILED NARRATIVE OF THE INCIDENT)	At approximately 2330 hours, Elevator 2 stopped working and was stuck on the 4th floor."
WHO WAS INVOLVED? (PRIMARY PARTY NAMES AND ROLES - VICTIM, SUSPECT, WITNESS, SECURITY, MANAGEMENT, EMERGENCY RESPONDENTS ETC)	No one was stuck
HOW DID THE INCIDENT OCCUR? (SEQUENCE OF EVENTS AND POTENTIAL CONTRIBUTING FACTORS - ALL FACTS)	Just stopped working
ACTION TAKEN BY SECURITY (IMMEDIATE ACTIONS & FOLLOW-UP ACTIONS)	Contacted emergency maintenance and theybsaid won't be able to fix till tomorrow
WITNESS STATEMENTS (IF APPLICABLE)	N/a
Property damage or loss?	No
Any injuries reported?	No
Resolution or outcome? (current status of the incident)	Contacted emergency maintenance
Notified parties. (Police, management, dispatch, other entities)	Dispatch and maintenance
Case or Police Report Number (If police arrived)	No
Will a follow-up report be required - Has the incident been resolved or is it continuing?	No

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New Incident Report - C14 St. Teresa	
Report #	2479470
Report Date	03/06/2026
Report Time	02:21am
Created By	Ban Bol Chuol #10969
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

On March 6, 2026 at approximately 1:32 AM, a resident became stuck in an elevator on the 4th floor of the C14 building. The onsite security guard was alerted to the incident by the emergency bell. Security immediately contacted emergency maintenance and the fire department, who arrived on site. The fire department was able to reset the elevator and safely extract the resident at around 2:20 AM. However, the incident resulted in all elevators in the building becoming non-functional. Property management has been notified, and emergency services are continuing to work on resolving the issue. There were no reported injuries or property damage as a result of this incident.

Incident	Elevator / Malfunction
TIME THAT THE INCIDENT OCCURRED	01:32am
AREA OF INCIDENT	4TH FLOOR
OTHER AREA OF INCIDENT:	2nd elvator stuck on 4th floor
WHAT HAPPENED? (DETAILED NARRATIVE OF THE INCIDENT)	At around 0130 a resident got stuck in elevator on the 4th floor
WHO WAS INVOLVED? (PRIMARY PARTY NAMES AND ROLES - VICTIM, SUSPECT, WITNESS, SECURITY, MANAGEMENT, EMERGENCY RESPONDENTS ETC)	Resident
HOW DID THE INCIDENT OCCUR? (SEQUENCE OF EVENTS AND POTENTIAL CONTRIBUTING FACTORS - ALL FACTS)	At around 0130 we heard the emergency bell ringing
ACTION TAKEN BY SECURITY (IMMEDIATE ACTIONS & FOLLOW-UP ACTIONS)	We contacted emergency maintenance and they are sending help and fire department is already on site
WITNESS STATEMENTS (IF APPLICABLE)	N/A
Property damage or loss?	No
Any injuries reported?	No
Resolution or outcome? (current status of the incident)	Fire department reset the elevator and got the resident out of elevator at 0220 and now all elevators dont work emergency has been contacted
Notified parties. (Police, management, dispatch, other entities)	Dispatch and property management
Case or Police Report Number (If police arrived)	No
Will a follow-up report be required - Has the incident been resolved or is it continuing?	No

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New Incident Report - C14 St. Teresa	
Report #	2448280
Report Date	02/20/2026
Report Time	02:28am
Created By	Ban Bol Chuol #10969
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

On February 20, 2026 at approximately 2:12 AM, a resident became stuck in Elevator 3 in the lobby of the C14 building. The onsite security guard was notified and immediately contacted emergency maintenance. The resident was safely removed from the elevator, and no further issues were reported. The incident appears to have been caused by an elevator malfunction, and no property damage or injuries were sustained.

Incident	Elevator / Malfunction
TIME THAT THE INCIDENT OCCURRED	02:12am
AREA OF INCIDENT	LOBBY
OTHER AREA OF INCIDENT:	Lobby elevator
WHAT HAPPENED? (DETAILED NARRATIVE OF THE INCIDENT)	At approximately 01:50am, a resident from unit 432 (Lenard Finley) was stuck in Elevator 3 between the 1st and 2nd floors. Elevator maintenance was contacted, and emergency maintenance was notified. The resident was safely released from the elevator, and there are no further issues at this time.
WHO WAS INVOLVED? (PRIMARY PARTY NAMES AND ROLES - VICTIM, SUSPECT, WITNESS, SECURITY, MANAGEMENT, EMERGENCY RESPONDENTS ETC)	Resident 432 (Lenard Finley), Security Officer
HOW DID THE INCIDENT OCCUR? (SEQUENCE OF EVENTS AND POTENTIAL CONTRIBUTING FACTORS - ALL FACTS)	The incident occurred when the resident became trapped in Elevator 3, which stopped between the 1st and 2nd floors, likely due to a mechanical or technical issue.
ACTION TAKEN BY SECURITY (IMMEDIATE ACTIONS & FOLLOW-UP ACTIONS)	Security promptly responded by notifying elevator maintenance and emergency maintenance. They assisted the resident while trapped, ensured their safe release, and monitored the situation to confirm that there were no further issues.
WITNESS STATEMENTS (IF APPLICABLE)	N/a
Property damage or loss?	N/a
Any injuries reported?	No
Resolution or outcome? (current status of the incident)	The resident was safely released from Elevator 3, and no further issues were reported. Elevator maintenance was notified to inspect and address the malfunction. The situation was resolved without injury or additional incidents.
Notified parties. (Police, management, dispatch, other entities)	Dispatch and Emergency maintenance
Case or Police Report Number (If police arrived)	No
Will a follow-up report be required - Has the incident been resolved or is it continuing?	No

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Incident Report	
Report #	2166269
Report Date	10/13/2025
Report Time	11:06pm
Created By	Eric Tolbert Jr #11327
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Please Choose Incident	
Elevator / Malfunction	
Please Provide In Detail What Incident Occured (Eg. WHO, WHAT, WHERE and HOW)	Floor 10. The elevator that is alone won't close.
Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Second Picture of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>
Surrounding Area Of Incident	 <p>A full resolution version of this image is included in the printed report as well as stored on the platform.</p>

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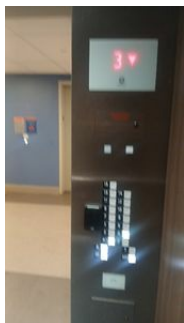
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New Incident Report - C14 St. Teresa	
Report #	1965257
Report Date	07/13/2025
Report Time	11:26pm
Created By	Ban Bol Chuol #10969
Position	Onsite Guard x1.75
Client	C14th & Commercial (C14)

Incident	Elevator / Malfunction
TIME THAT THE INCIDENT OCCURRED	11:23pm
AREA OF INCIDENT	3RD FLOOR
OTHER AREA OF INCIDENT:	Elevator
WHAT HAPPENED? (DETAILED NARRATIVE OF THE INCIDENT)	At around 2320 resident from unit it 323 told front desk that elevator is stuck on 3rd floor. She accidentally hit the door with wheel chair and now won't close. Contacted emergency maintenance
WHO WAS INVOLVED? (PRIMARY PARTY NAMES AND ROLES - VICTIM, SUSPECT, WITNESS, SECURITY, MANAGEMENT, EMERGENCY RESPONDENTS ETC)	Unit 323
HOW DID THE INCIDENT OCCUR? (SEQUENCE OF EVENTS AND POTENTIAL CONTRIBUTING FACTORS - ALL FACTS)	Accident
ACTION TAKEN BY SECURITY (IMMEDIATE ACTIONS & FOLLOW-UP ACTIONS)	Contacted emergency maintenance
WITNESS STATEMENTS (IF APPLICABLE)	N/a
Property damage or loss?	No
Any injuries reported?	No
Resolution or outcome? (current status of the incident)	Contacted emergency Maintenance
Notified parties. (Police, management, dispatch, other entities)	Maintenance
Case or Police Report Number (If police arrived)	N/a
Will a follow-up report be required - Has the incident been resolved or is it continuing?	N/a
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